

Leisure Member Rules:

Members of the Leisure Club are bound; as a condition of their membership, to comply with the regulations set below. These have been drawn up by the Carden Park Hotel Ltd, in order to ensure that the Leisure facilities are properly and safely used, and that every member is able to take full advantage of them without interfering with the enjoyment of others. In accepting this membership you agree to the following membership rules:

General

1. Membership

The company shall be under no obligation to renew or extend membership, but any such renewal or extension shall be on condition that the member complies with all rules, regulations and conditions relating to his or her membership.

1.1 A maximum of four employees can use leisure facilities in one day with corporate membership.

2. Membership Cards and Signing In

Members and guests must sign in for health and safety reasons.

2.1 Corporate members will be required to provide a list of employees who will be using facilities prior to their visit for signing in purposes. One card will be provided per corporate membership and left at leisure reception to sign in guests from the list provided.

3. Hours or Opening

Leisure Club facilities will be open 6.30am – 10.00pm

Spa facilities will be open 9.00am – 8.00pm

The opening times may be subject to alteration, although the company will endeavour to give notice of this. The company shall be entitled at any period to vary the time at which the facilities are available, if the facilities are required in connection with the general Hotel operations of the company, or by reason of any repairs, alterations or maintenance of the Spa or Hotel facilities. Although the company will seek to notify Members in advance of any dates and times when such restrictions apply.

4. Guests

Members may bring up to 3 guests per day, on each visit the guest fee must be paid. The same guest cannot be introduced more than 6 times in any one membership year. It is the member's responsibility to ensure that the guests are aware of the rules and conditions of the Leisure Club and that they comply with them. All guests must be accompanied by the member and they must be signed in at reception. Charges are applicable per guest, per day and are subject to increase without prior notice.

4.1 Corporate memberships will be given a limit of 4 members per day, any additional guests will be charged the guest fees.

5. Children

Children under the age of 16 will only be permitted to the Leisure facilities if they are in the company of an adult and the children's fee must be paid.

For general safety reasons, and in order for the general amenity of the club, any adult bringing a child into the Leisure facilities shall ensure that the child is properly supervised at all times, and comply with the facility rules. Failure to do so may result in membership suspension.

5.1 Child memberships are only available as an addition to an adult membership and any direct debits must be collected from the same bank account.

Children will be asked to leave the leisure facilities during adult only swim times which are 12-2pm (7 days a week) & 7-10pm (Monday to Thursday & excluding school holidays).

6. Dogs

Dogs with the exception of guide dogs, are not permitted anywhere in the Leisure Club at any time.

7. Smoking

Smoking is not permitted anywhere in the Leisure facilities.

8. Clothing

Members and their guests are required to dress in a manner appropriate to the sporting activity being engaged in.

9. Staff Instructions

As well as observing the regulations currently applicable to the Leisure facilities, members and their guests should comply with directions by the leisure management and staff, who are responsible for supervising the facilities. Members are responsible for ensuring that their children and Guests comply with the rules and regulations and any additional instructions.

10. Termination of Membership

(a) Any member who misuses the Leisure facilities or who acts in any way which constitutes a safety hazard or interferes with enjoyment of other members will have his or her membership terminated immediately. The company reserves the right to terminate the membership of any member at any time, without notice, and at its sole discretion. If the company terminates the membership of an individual enrolled under a joint membership, then the second membership will be automatically terminated at the same time. In the event of membership being terminated by the company under this regulation, the member or members concerned shall be entitled to a written explanation from the board of its reasons for doing so and this member shall then be entitled to appeal within 7 days of receipt of such written explanation.

(b) Any member who wishes to terminate his or her membership before it would normally expire, three calendar months' notice is required in writing. No application for a refund will be considered by the company where the expired period of membership is less than three calendar months, if the member has paid in full.

(c) If the company considers it necessary to terminate the permission extended to the guest of any member to use the Leisure club facilities, no refund of the admission charge made in respect of the guest will be paid.

(d) Any member whose annual fees are more than one month in arrears or who is otherwise in material or persistent breach of these rules shall be liable to be suspended whereupon they shall cease to be entitled to enjoy any of the leisure facilities and member benefits for the remainder of the membership year in which such breach exists or non-payment occurs.

11. Variations

The company reserves the right to amend and add to these regulations as it sees fit, and members shall observe any amended or additional regulations so made.

12. Membership Health Screening Questionnaire all members must complete the membership health screening questionnaire contained in this pack before their application can be processed. It is the member's responsibility to ensure that their guests also complete a health screening questionnaire before using the facilities.

13 Additional membership benefits

All additional membership benefits are subject to availability.

13.1 20% discount on food and beverage. 20% discount is applicable in all dining venues throughout Carden Park. Discount cannot be used on group, corporate or function bookings.

13.2 20% discount on full priced spa treatments. 20% discount is applicable on full-priced brochure treatments only, it cannot be used on special offer treatments, spa days or breaks. Discount cannot be used on group, corporate or function bookings.

13.3 Preferential room rates. Room must be pre-booked and membership number provided at time of booking to benefit from preferential room rates. Preferential rates are based on a standard room. Upon arrival membership card must be presented or you will be charged the standard room rate for that date. A maximum number of rooms are allocated per night to members and is a first come first booked basis, this allocation is not guaranteed during busy business periods and preferential room rates will not be available at that time. Discount cannot be used on group, corporate or function bookings.

Particular facilities

14. Gymnasium

For safety reasons, the gym area must be kept dry, and the appropriate clothing is worn at all times including trainers (no outdoor shoes) Children under 16 may not use this facility. No food or alcohol can be consumed in the gym.

15. Swimming Pool

In the interest of hygiene, members and guests are requested to shower before using the pool. Swimming is only permitted during the official hours of opening. Large inflatables and toys are not permitted within the pool. The correct swim wear must be worn at all times.

16. Sauna, Steam Room, Tepidarium Beds & Hydrotherapy Pool

Please read the instructions before using. The sauna and steam is a mixed gender facility so all members and guests should ensure swimming costumes are worn. In the interest of hygiene please shower before and after use. No children under 16 are permitted to use these areas.

Liability

Each member and guest engaging in activities in the Leisure club or making use of its facilities is responsible for ensuring that he or she is properly equipped, and that their state of health and physical condition are such as to not involve any risk to him or herself nor to any other person making use of the Leisure club. The Company accept no liability for accident, injury or misadventure. Save that, for the avoidance of doubt, the company does not seek to exclude liability for death or personal injury arising as a result of the negligence of its employees. Members and guests are responsible for making their own insurance arrangements in respect of injuries suffered by them or any third party.

Lockers are provided in the changing rooms for use by members and guests. However, the company cannot accept responsibility for loss or damage to property belonging to any member or guest. The company particularly accepts no responsibility for loss or damage to any valuables while on the company's premises (including valuables left in any unattended vehicle). Each Member is responsible for making their guests and dependants aware of the Leisure Club rules. I have read and fully understand the above terms and conditions. I am fully aware that I am required in writing to give three calendar months' notice in order to terminate my membership.

Signature:
Date:

Print Name: