



**CARDEN PARK**  
CHESHIRE'S COUNTRY ESTATE

# Restaurant Hostess / Cashier

**Department:** Redmond's Restaurant  
**Reporting to:** Restaurant Manager

We are recruiting for a a Restaurant Hostess / Cashier to work here at Carden Park Hotel.

## The Role:

- Meet and greet guests as they arrive at the restaurant.
- Take the guests to their table.
- To be able to advise our guests on our menus should they ask any questions.
- Taking the first drinks order.
- As the guests are ready to leave, issue the bill ensuring that all items are charged for (dependant on the type of room rate and package they are booked on).
- To be confident handling cash & credit card payments.
- Counting of the Restaurant float, at the start and end of each shift.
- Complete the restaurant banking at the end of each shift, ensuring the values match the till report.
- Compile feedback of guests comments throughout the evening, referring any negative issues to the Manager on duty to deal with.
- To have a good understanding of the billing system within the hotel (Full training will be provided).
- Smart presentation with an outgoing and strong personality.

## Ideal Candidate:

- Cash & Card handling are very important in this role.
- Candidate must be: Confident, Positive, Engaging, Approachable, Welcoming and Enthusiastic.
- Ability to learn our hotel systems to ensure billing is accurate and correct for each guest.
- Ability to work quickly and methodically when under pressure.

This role is mainly of an evening shift, worked on a rota basis providing cover from Monday to Sunday including bank and school holidays.

If you require more information, please email [reruitment@cardenpark.co.uk](mailto:reruitment@cardenpark.co.uk)  
or call 01829 731541